

# Health Care Professionals

## CASE MANAGEMENT REFERRAL FORM



If your patient with CIGNA-administered medical coverage is suddenly faced with a complex medical condition, our case management team can help.

CIGNA's case management teams have trained health care specialists with the skills, experience and compassion to assist you and your patient in accessing necessary medical or mental health services. Supported by CIGNA's staff of board certified physicians, our case managers work closely with your patient, his or her family, and other health care professionals to coordinate access to care, explore service and funding source alternatives, monitor progress to established goals (set forth by you and the patient), assist with coordinating discharge planning and follow-up, and help ensure the patient's benefits are used effectively.

If you think a CIGNA case manager could help your patient, please complete and submit this form to:

### **CIGNA Case Management**

**Fax:** 866.730.1556

(Please note: Personal health information should be sent in a HIPAA-secure format.)

<b>Patient Information</b>	
<b>Patient name (first and last)</b>	
<b>Patient phone number</b>	
<b>Patient CIGNA ID (from ID card)</b>	
<b>Patient date of birth (mm/dd/yyyy)</b>	
<b>Referring Health Care Professional Information</b>	
<b>Referring health care professional name</b>	
<b>Phone number</b>	
<b>Referral date</b>	
<b>Diagnosis</b>	
<b>Reason for referral</b>	
<b>Has the patient agreed to receive an outreach call?</b>	
<b>Would you like to receive a call from a CIGNA case management team member to discuss your patient's case?</b>	

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